

Cyber Hygiene for Library Data

Cyber hygiene is a reference to the practices and steps that users of computers and other devices take to maintain system health and improve online security. These practices are often part of a routine to ensure the safety of identity and other details that could be stolen or corrupted. Much like physical hygiene, cyber hygiene is regularly conducted to ward off natural deterioration and common threats. Think of your system as... well... you!



Ongoing Maintenance

- Endpoint protection (antivirus, malware protection, etc.)
- Keeping OS system up to date
- Subscribe to security notices (National Cyber Awareness System alerts)
- Routinely review logs and firewall activity



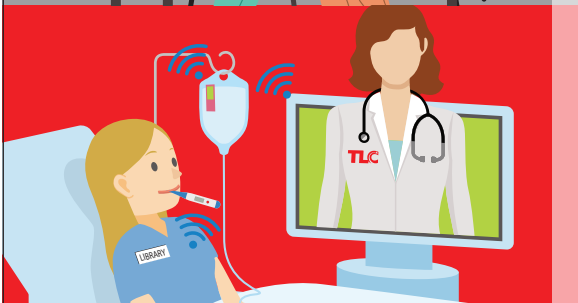
Special Maintenance from TLC

- Monitor outside software/hardware solutions and modify accordingly (browsers, Oracle version, etc.)
- Updating testing/QA protocols to accommodate technology changes (penetration testing, Burp Suite, Cybersecurity and Infrastructure Security Agency (CISA) reports)
- Regular updates of platform technologies (Java, Spring, Elasticsearch, etc.)
- Involvement in customer health checks for customers running in their own environment instead of **TLC•Cloud Services**
- Consultation services/rescues when needed



Infrastructure Maintenance

Let us maintain the hygiene of your server environments with **TLC•Cloud Services**, powered by the highly trusted Oracle Cloud Infrastructure (OCI) and managed by the data and library experts at TLC to ensure that your library servers are high performance and your data remains secure.



Support Maintenance

- TLC's exceptional customer service is unmatched in the industry
- 24/7/365 live customer service
- Contact TLC by phone, email, or online support center
- Access help docs any time

Check your library system's health:
info@TLCdelivers.com or 1.800.325.7759



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